

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|---|------------------|---------|------------------|
| S1 | 2 | "4999806".pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:33 |
| S2 | 0 | "4999806".pn. and (password or temporar\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:24 |
| S3 | 2 | "4999806".pn. and (pin or passcode or code or pass-word or pass-code or personal adj2 number or password or temporar\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:27 |
| S4 | 6800 | (caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member) with (creat\$4) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or pass adj (code or word) or ((login or log-in) adj (id or identif\$7 or code or number))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:43 |
| S5 | 1522 | (caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member) near3 (creat\$4) near3 (password or pass-word or pin or personal adj2 number or passcode or pass-code or pass adj (code or word) or ((login or log-in) adj (id or identif\$7 or code or number))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:46 |
| S6 | 363 | S5 and "705"/\$.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:44 |
| S7 | 35 | S5 and "705"/\$.ccls. and ((call or service or mail adj order or catalog or shopping) adj2 center) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:45 |

EAST Search History

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|-----|-------|---|---|----|----|------------------|
| S8 | 23753 | (caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member) with (creat\$4 or own or provid\$3) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or pass adj (code or word) or ((login or log-in) adj (id or identif\$7 or code or number))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:50 |
| S9 | 25168 | (caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member) with (creat\$4 or own or provid\$3 or temporary or one-time or one adj time or single adj use or single-use) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:03 |
| S10 | 945 | S9 and (callback or call-back or calling-back call\$3 adj back or dial-back or dialback or dial\$3 adj back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:09 |
| S11 | 157 | S10 and "705"/\$.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:55 |
| S12 | 7052 | 705/26-27.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:55 |
| S13 | 24 | S10 and 705/26-27.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 12:55 |
| S14 | 0 | "4,847,890".pn. and S9 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:00 |
| S15 | 0 | "4847890".pn. and S9 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:00 |

EAST Search History

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|-----|--------|---|---|----|----|------------------|
| S16 | 404 | (caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member) with (creat\$4 or supplies or provide) with (own or temporary or one-time or one adj time or single adj use or single-use) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:45 |
| S17 | 242630 | (cti or ((computer or sever or internet or web or shop\$4 or purchas\$3 or buy\$3 or order\$3) with (telephone or telephony))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:08 |
| S18 | 22645 | (callback or call-back or calling-back call\$3 adj back or dial-back or dialback or dial\$3 adj back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:30 |
| S19 | 7076 | S17 and S18 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:09 |
| S20 | 404 | (caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member) with (creat\$4 or supplies or provide) with (own or temporary or one-time or one adj time or single adj use or single-use or limited-use or limited adj use) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:11 |
| S21 | 26 | S17 and S18 and S20 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:16 |
| S22 | 2 | ("5513250".pn. "6345239".pn.) and S17 and S18 and S20 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:24 |
| S23 | 763 | telephon\$2 with (shop\$4) with (mall or center or service) same (internet or network or commerce or e-commerce or v-commerce or ecommerce or vcommerce) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:26 |

EAST Search History

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|-----|-------|---|---|----|----|------------------|
| S24 | 766 | (telephon\$6 with (shop\$4) with (mall or center or service)) same (internet or network or commerce or e-commerce or v-commerce or ecommerce or vcommerce) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:31 |
| S25 | 20 | S24 and S18 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:28 |
| S26 | 18480 | ((telephon\$6 or wireless\$3 or wire-less\$2 or cellular or phone or cellphone or cell-phone or voice or speech or voice-based or speech-based) with (shop\$4 or telemarket\$3 or market\$3 or purchas\$3 or buy\$3 or order\$3)) same (hub or portal or mall or center or service or ivr or (interactive adj voice) or (voice adj response)) same (internet or website or web-site or site or network or commerce or e-commerce or v-commerce or ecommerce or vcommerce) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:37 |
| S27 | 4901 | S26 and (disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:47 |
| S28 | 974 | S27 and (personal or own or temporary or one-time or one adj time or single adj use or single-use) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:57 |
| S29 | 89 | S26 and ((personal or own or temporary or one-time or one adj time or single adj use or single-use) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) same (disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 13:59 |

EAST Search History

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|-----|------|---|---|----|----|------------------|
| S30 | 453 | S26 and ((establish\$5 or creat\$4 or submit\$4 or enter\$3 or provid\$3 or receiv\$3) with (personal or own or temporary or one-time or one adj time or single adj use or single-use) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) and (disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:02 |
| S31 | 248 | S26 and ((establish\$5 or creat\$4 or submit\$4 or enter\$3 or provid\$3 or receiv\$3) with (personal or own or temporary or one-time or one adj time or single adj use or single-use) with (password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) and (reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:06 |
| S32 | 1254 | S26 and ((establish\$5 or creat\$4 or submit\$4 or enter\$3 or provid\$3 or receiv\$3) with (name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) and (disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:08 |

EAST Search History

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|-----|------|--|---|----|----|------------------|
| S33 | 97 | S26 and ((establish\$5 or creat\$4 or submit\$4 or enter\$3 or provid\$3 or receiv\$3) with (name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word))) same (disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:09 |
| S34 | 280 | ("4278837" "4306289" "4352952" "4446519" "4465901" "4471163" "4525599" "4528643" "4553252" "4558176" "4562305" "4562306" "4573119" "4593353" "4593376" "4598170" "4599489" "4609777" "4634807" "4652990" "4654799" "4658093" "4672554" "4674055" "4677565" "4740890" "4817140" "4864494").PN. OR ("4999806"). URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2007/10/01 14:19 |
| S35 | 4749 | ((collect\$4 or receiv\$3) with (buy\$3 or shop\$4 or purchas\$3 or product or merchandis\$3 or order\$3 or item) with (data or information or request\$4)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:28 |

EAST Search History

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|-----|------|---|---|----|----|------------------|
| S36 | 1740 | ((collect\$4 or receiv\$3) with (buy\$3 or shop\$4 or purchas\$3 or product or merchandis\$3 or order\$3 or item) with (data or information or request\$4)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) and ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:30 |
| S37 | 104 | ((collect\$4 or receiv\$3) with (buy\$3 or shop\$4 or purchas\$3 or product or merchandis\$3 or order\$3 or item) with (data or information or request\$4)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:37 |

EAST Search History

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|-----|-----|---|---|----|----|------------------|
| S38 | 1 | "7043009".pn. and ((collect\$4 or receiv\$3) with (buy\$3 or shop\$4 or purchas\$3 or product or merchandis\$3 or order\$3 or item) with (data or information or request\$4)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:42 |
| S39 | 759 | ((authentic\$6 or verif\$4 or verification or validat\$4) with (party or caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 adj back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:45 |

EAST Search History

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|-----|-----|--|---|----|----|------------------|
| S40 | 828 | ((authentic\$6 or verif\$4 or verification or validat\$4) with (party or caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 with back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:47 |
| S41 | 685 | (simple or known) and S40 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:47 |
| S42 | 633 | (well-known or known) and S40 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:47 |
| S43 | 92 | (simple or well-known or known or prior adj art) same ((authentic\$6 or verif\$4 or verification or validat\$4) with (party or caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 with back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:49 |

EAST Search History

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|-----|---|--|---|----|----|------------------|
| S44 | 1 | "5003595".pn. and ((simple or well-known or known or prior adj art) same ((authentic\$6 or verif\$4 or verification or validat\$4) with (party or caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 with back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:51 |
| S45 | 2 | ("5003595".pn. "6202051".pn.) and ((simple or well-known or known or prior adj art) same ((authentic\$6 or verif\$4 or verification or validat\$4) with (party or caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 with back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 14:54 |

EAST Search History

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|-----|----|--|---|----|----|------------------|
| S46 | 93 | ((simple or well-known or known or prior adj art) same ((authentic\$6 or verif\$4 or verification or validat\$4) with (party or caller or subscrib\$3 or user or consumer or customer or shopper or buyer or purchaser or member)) same (terminat\$4 or disconnect\$4 or reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back call\$3 with back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:02 |
| S47 | 58 | ((authentic\$6 or verif\$4 or verification or validat\$4 or confirm\$6) with (authoriz\$6 or identit\$3)) same (reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:13 |
| S48 | 2 | "6324526".pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:11 |

EAST Search History

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|-----|-----|--|---|----|----|------------------|
| S49 | 645 | ((authentic\$6 or verif\$4 or verification or validat\$4 or confirm\$6) with (authoriz\$6 or identit\$3)) and (reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) same ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:17 |
| S50 | 198 | ((authentic\$6 or verif\$4 or verification or validat\$4 or confirm\$6) with (authoriz\$6 or identit\$3)) and (reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) with ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:25 |
| S51 | 1 | "6731625".pn. and ((authentic\$6 or verif\$4 or verification or validat\$4 or confirm\$6) with (authoriz\$6 or identit\$3)) and (reconnect\$4 or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) with ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:29 |

EAST Search History

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|-----|-----|--|---|----|----|------------------|
| S52 | 280 | ("4278837" "4306289" "4352952" "4446519" "4465901" "4471163" "4525599" "4528643" "4553252" "4558176" "4562305" "4562306" "4573119" "4593353" "4593376" "4598170" "4599489" "4609777" "4634807" "4652990" "4654799" "4658093" "4672554" "4674055" "4677565" "4740890" "4817140" "4864494").PN. OR ("4999806"). URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2007/10/01 15:33 |
| S53 | 282 | "4999806".pn. or S52 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:34 |
| S54 | 239 | S53 and (reconnect\$4 or call\$3 or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:35 |
| S55 | 255 | S53 and (disconnect\$4 or terminat\$4 or reconnect\$4 or call\$3 or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:36 |
| S56 | 158 | S53 and (disconnect\$4 or terminat\$4 or reconnect\$4 or call\$3 or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) and ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:40 |

EAST Search History

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|-----|-----|--|---|----|----|------------------|
| S57 | 141 | S53 and (disconnect\$4 or terminat\$4 or reconnect\$4 or (call\$3 with (origina\$5 or subscrib\$3 or party or user or shopper or buyer or customer or consumer or purchaser or member or participant)) or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) and ((name or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 15:56 |
| S58 | 163 | S53 and (disconnect\$4 or terminat\$4 or reconnect\$4 or (call\$3 with (origina\$5 or subscrib\$3 or party or user or shopper or buyer or customer or consumer or purchaser or member or participant)) or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) and ((name or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:14 |

EAST Search History

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|-----|-----|--|---|----|----|------------------|
| S59 | 9 | (((sales or telemarket\$3 or customer or market\$3) adj2 (service or agent or representative or rep)) or salesman or salesperson or csr or csa) with (collect\$4 or gather\$3 or find\$3) with (request\$4) with (data or information or product or merchandis\$3 or goods)) same (((call\$3 with (origina\$5 or subscrib\$3 or party or user or shopper or buyer or customer or consumer or purchaser or member or participant)) or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) and ((name or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:28 |
| S60 | 695 | ((collect\$4 or gather\$3 or find\$3) with (request\$4) with (data or information or product or merchandis\$3 or goods)) same (((call\$3 with (origina\$5 or subscrib\$3 or party or user or shopper or buyer or customer or consumer or purchaser or member or participant)) or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) and ((name or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:27 |

EAST Search History

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|-----|------|--|---|----|----|------------------|
| S61 | 63 | (((sales or telemarket\$3 or customer or market\$3) adj2 (service or agent or representative or rep)) or salesman or salesperson or csr or csa) same (collect\$4 or gather\$3 or find\$3 or retriev\$3) with (request\$4) with (data or information or product or merchandis\$3 or goods)) same (((call\$3 with (origina\$5 or subscrib\$3 or party or user or shopper or buyer or customer or consumer or purchaser or member or participant)) or (connect\$4 near5 back) or callback or call-back or calling-back ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back)) and ((name or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:34 |
| S62 | 1378 | ((callback or call-back or calling-back or ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) near3 system) and ((name or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:36 |

EAST Search History

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|-----|-----|---|---|----|----|------------------|
| S63 | 140 | ((callback or call-back or calling-back or ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) near3 system) same ((name or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or maiden or cat or dog or pet or id or code or identif\$4 or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:39 |
| S64 | 226 | ((callback or call-back or calling-back or ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) near3 system) same ((name or social adj security or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:39 |
| S65 | 226 | ((callback or call-back or calling-back or ((call\$3 or dial\$3 or redial\$3 or re-dial\$3) with back) or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back) near3 system) same ((name or social adj security or accept\$4 or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/01 18:42 |
| S66 | 150 | telephon\$2 near3 shopping near3 (processor or system or computer or apparatus or mall or center) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 10:51 |

EAST Search History

| | | | | | | |
|-----|-----|---|---|----|----|------------------|
| S67 | 42 | (telephon\$2 near3 shopping near3 (processor or system or computer or apparatus or mall or center)) same (internet or web or website or web-site or site) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 11:38 |
| S68 | 150 | S66 or S67 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 10:53 |
| S69 | 81 | S68 and (hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 10:55 |
| S70 | 84 | S68 and (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 10:56 |
| S71 | 380 | (telephon\$2 with shopping with (processor or system or computer or apparatus or mall or center)) same (internet or web or website or web-site or site) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 11:42 |
| S72 | 3 | (telephon\$2 with shopping with (processor or system or computer or apparatus or mall or center)) same (hang\$3 adj up) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 11:47 |
| S73 | 9 | retail\$3 adj catalog adj (sales or shopping) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:05 |
| S74 | 26 | retail\$3 adj3 catalog adj (system or apparatus or computer or mall or server or sales or shopping) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:06 |

EAST Search History

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|-----|----|--|---|----|----|------------------|
| S75 | 41 | retail\$3 adj3 catalog adj3 (system or apparatus or computer or mall or server or sales or shopping) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:07 |
| S76 | 24 | (retail\$3 adj3 catalog adj3 (system or apparatus or computer or mall or server or sales or shopping)) and telephon\$6 | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:09 |
| S77 | 38 | (retail\$3 adj3 catalog adj3 (system or apparatus or computer or mall or server or sales or shopping)) and (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:10 |
| S78 | 39 | (retail\$3 adj3 catalog adj3 (system or apparatus or computer or mall or server or sales or shopping)) and (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:11 |

EAST Search History

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|-----|-----|---|---|----|----|------------------|
| S79 | 90 | ((retail\$3 or mail adj order) adj3 catalog adj3 (system or apparatus or computer or mall or server or sales or shopping)) and (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:20 |
| S80 | 91 | ((retail\$3 or mail adj order) adj3 catalog\$3 adj3 (system or apparatus or computer or mall or server or sales or shopping)) and (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:15 |
| S81 | 527 | ((retail\$3 or mail adj order or electronic) adj3 catalog\$3 adj3 (system or apparatus or computer or mall or server or sales or shopping)) and (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:17 |

EAST Search History

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|-----|-----|---|---|----|----|------------------|
| S82 | 391 | S81 and ((name or social adj security or accept\$4 or secret\$2 or security or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:48 |
| S83 | 10 | ((traditional\$2 or exist\$3 or prior adj art) with ((retail\$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping))) same (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:28 |

EAST Search History

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|-----|------|--|---|----|----|------------------|
| S84 | 5058 | ((traditional\$2 or exist\$3 or known or current or prior adj art) with (((telemarket\$3 or call) adj3 (center or service)) or ((retail\$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))) same (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:45 |
| S85 | 3175 | S84 and ((name or social adj security or accept\$4 or secret\$2 or security or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:32 |
| S86 | 295 | S85 and "705"/\$.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:33 |

EAST Search History

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|-----|------|--|---|----|----|------------------|
| S87 | 5049 | ((traditional\$2 or exist\$3 or known or current or prior adj art or well-known) with (((telemarket\$3 or call) adj3 (center or service)) or ((retail\$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))) with (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or call\$3 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:48 |
| S88 | 1026 | ((traditional\$2 or exist\$3 or known or current or prior adj art or well-known) with (((telemarket\$3 or call) adj3 (center or service)) or ((retail\$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))) with (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:50 |

EAST Search History

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|-----|-----|---|---|----|----|------------------|
| S89 | 679 | S88 and ((name or social adj security or accept\$4 or secret\$2 or security or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:49 |
| S90 | 576 | S89 and (shop\$4 or buy\$3 or purchas\$3 or order\$3 or requisition\$4) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:50 |
| S91 | 80 | ((((traditional\$2 or exist\$3 or known or current or prior adj art or well-known) with (((telemarket\$3 or call) adj3 (center or service)) or ((retail\$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))) with (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3)) same ((name or social adj security or accept\$4 or secret\$2 or security or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/10/03 12:51 |

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|---|------------------|---------|------------------|
| S1 | 27 | (telephone or telephonic or telephone-based or telephonic-based) adj (shopping or purchasing or buying or ordering) adj (center or service or server or computer) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:33 |
| S2 | 2094 | (telephony or telephony-based or telephone or telephonic or telephone-based or telephonic-based) with (shopping or purchasing or buying or ordering or requisition\$4) with (center or telemarket\$3 or service) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:48 |
| S3 | 104 | S2 and (callback or dialback or ((call\$3 or dial\$3) adj back) or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:48 |
| S4 | 226 | teleshopping | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:48 |
| S5 | 7 | (S4) and (callback or dialback or ((call\$3 or dial\$3) adj back) or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:51 |
| S6 | 1 | "5661784".pn. and (S4) and (callback or dialback or ((call\$3 or dial\$3) adj back) or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:53 |
| S7 | 105 | "5191410".pn. S2 and (callback or dialback or ((call\$3 or dial\$3) adj back) or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:54 |
| S8 | 1 | "5191410".pn. and S2 and (callback or dialback or ((call\$3 or dial\$3) adj back) or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 16:59 |

EAST Search History

| | | | | | | |
|-----|-----|--|---|----|----|------------------|
| S9 | 1 | "5191410".pn. and S2 and (callback or dialback or ((call\$3 or dial\$3) adj back) or call-back or dial-back or calling-back or dialing-back) and (passcode or pass-code or id or name or time or pin or password or pass-word or (pass adj (code or word or phrase))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:02 |
| S10 | 500 | compar\$4 near3 ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:06 |
| S11 | 914 | ((compar\$4 or verif\$3 or verification) near3 ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:07 |
| S12 | 158 | ((callback or dialback or ((call\$3 or dial\$3) adj back) or reconnect\$4 or connect\$4 or call-back or dial-back or calling-back or dialing-back) same ((compar\$4 or verif\$3 or verification) near3 ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:09 |

EAST Search History

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|-----|-----|---|---|----|----|------------------|
| S13 | 504 | ((callback or dialback or ((call\$3 or dial\$3) adj back) or reconnect\$4 or connect\$4 or call-back or dial-back or calling-back or dialing-back) same ((compar\$4 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:10 |
| S14 | 504 | ((callback or dialback or ((call\$3 or dial\$3) adj back) or reconnect\$4 or connect\$4 or call-back or dial-back or calling-back or dialing-back) same ((compar\$4 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:11 |

EAST Search History

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|-----|-----|--|---|----|----|------------------|
| S15 | 512 | ((callback or dialback or ((call\$3 or dial\$3) adj back) or reconnect\$4 or connect\$4 or call-back or dial-back or calling-back or dialing-back) same ((compar\$4 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:15 |
| S16 | 24 | ((callback or dialback or ((call\$3 or dial\$3) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) same ((compar\$4 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:15 |

EAST Search History

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|-----|----|---|---|----|----|------------------|
| S17 | 27 | ((callback or dialback or ((call\$3 or dial\$3) adj5 back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) same ((compar\$4 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:16 |
| S18 | 27 | ((callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj5 back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) same ((compar\$4 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:19 |

EAST Search History

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|-----|----|---|---|----|----|------------------|
| S19 | 47 | "705"/\$.ccls. and ((callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj3 back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) and ((compar\$4 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:22 |
| S20 | 47 | "705"/\$.ccls. and ((callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj3 back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) and ((compar\$5 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:34 |

EAST Search History

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|-----|------|---|---|----|----|------------------|
| S21 | 2 | ("6078908".pn. "7000019".pn.) and "705"/\$.ccls. and ((callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj3 back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) and ((compar\$5 or verif\$3 or verification or check\$3 or validat\$4 or authenticat\$4) near3 ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) and ((temporary or single-use or one-time or limited-use or unitary-use) with ((codeword or code adj (word or phrase) or secret adj (code or phrase)) or passcode or pass-code or pin or personal adj identification or password or pass-word or (pass adj (code or word or phrase)))) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:31 |
| S22 | 57 | ("5758281" "5838682" "5848143" "5884032" "5907547" "5914951" "5918213" "5956027" "5958014" "6006269" "6035332" "6065047" "6069890" "6076100" "6157829" "6166730" "6167432" "6181697" "6192050" "6212268" "6212548" "6259701" "6295550" "6295551" "6311231" "6349290" "6385646" "6418471" "6430567" "6434599" "6434619" "6442590" "6487195" "6490349" "6493447" "6581067" "6615258" "6618476" "6654457" "6654815" "6665395" "6678718" "6687241" "6687877" "6690654" "6697858" "6707811" "6711241" "6714987" "6715056" "6747970" "6748420" "6760429" "6771766" "6807564" "6810405" "6826194"). PN. OR ("7000019").URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2007/11/29 17:33 |
| S23 | 1245 | (deffer\$4 or delay\$3) with (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:38 |
| S24 | 1 | S22 and ((deffer\$4 or delay\$3) with (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:37 |

EAST Search History

| | | | | | | |
|-----|------|--|---|----|----|------------------|
| S25 | 1 | S22 and ((defer\$4 or delay\$3) with (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:38 |
| S26 | 1408 | (defer\$4 or delay\$3) with (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:38 |
| S27 | 184 | (defer\$4) with (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:43 |
| S28 | 33 | (defer\$4) near2 (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:48 |
| S29 | 329 | (defer\$4 or delay\$3) near2 (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:53 |
| S30 | 10 | ((defer\$4 or delay\$3) near2 (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back)) and (paying near4 call) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:50 |
| S31 | 11 | "705"/\$.cccls. and ((defer\$4 or delay\$3) near4 (callback or dialback or ((call\$3 or dial\$3 or connect\$4) adj back) or reconnect\$4 or call-back or dial-back or calling-back or dialing-back)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/11/29 17:54 |
| S32 | 6 | ("20030028481" "4529870" "4926480" "5677955" "6000832" "6884172").PN. | US-PGPUB; USPAT; USOCR | OR | ON | 2007/11/29 18:03 |

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|---|---|------------------|---------|------------------|
| S1 | 4018 | (leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 05:52 |
| S2 | 646 | (leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number) and (catalog or catalogue or telesale or telemarket\$3 or call adj center) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 05:52 |
| S3 | 463 | (leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number) and (catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or voice or speech) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 05:53 |
| S4 | 91 | (leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number) and (catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or voice or speech) and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 05:58 |
| S6 | 9 | ((leav\$3 or left) with (name) with ((telephone or phone) adj number)) and (catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or voice or speech) and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:01 |
| S7 | 9 | ((leav\$3 or left) with (name) with ((telephone or phone) adj number)) and (((sales or marketing) adj lead) or catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or voice or speech) and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:10 |
| S8 | 1 | "5883940".pn. and ((leav\$3 or left) with (name) with ((telephone or phone) adj number)) and (((sales or marketing) adj lead) or catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or voice or speech) and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:05 |

EAST Search History

| | | | | | | |
|-----|-----|--|---|----|----|------------------|
| S9 | 44 | ((leav\$3 or left) with (name) with ((telephone or phone) adj number)) and "705"/\$.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:10 |
| S10 | 998 | ((leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number)) and "705"/\$.ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:10 |
| S11 | 91 | ((leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number)) and (((sales or marketing) adj lead) or catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or voice or speech) and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:17 |
| S12 | 67 | ((leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number)) and (((sales or marketing) adj lead) or catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or (voice or speech) adj process\$3) and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:19 |
| S13 | 345 | ((leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number)) and (((sales or marketing) adj lead) or catalog or catalogue or telesale or telemarket\$3 or call adj center) and (inbound or incoming) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/12/29 06:20 |
| S14 | 1 | "5883940".pn. and ((leav\$3 or left or enter\$3) with (name) with ((telephone or phone) adj number)) and (catalog or catalogue or telesale or telemarket\$3 or call adj center) and (ivr or speech-to-text or text-to-speech or voice or speech) and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 18:42 |
| S15 | 1 | "5883940".pn. and (ani or automatic adj number) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 18:43 |

EAST Search History

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|-----|------|--|---|----|----|------------------|
| S16 | 0 | "5883940".pn. and (password or pin) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 18:58 |
| S17 | 1 | "5883940".pn. and (password or pin or personal adj2 number or passcode or pass-word or pass-code or name or pass adj (word or code)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 18:59 |
| S18 | 0 | "5883940".pn. and ((name or address) same (confirm\$3 or confirmation or verif\$4 or verification)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:00 |
| S19 | 0 | "5883940".pn. and ((name or address) same (validat\$4 or confirm\$3 or confirmation or verif\$4 or verification)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:00 |
| S20 | 0 | "5883940".pn. and ((number) same (validat\$4 or confirm\$3 or confirmation or verif\$4 or verification)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:01 |
| S21 | 0 | "5883940".pn. and ((ani) same (validat\$4 or confirm\$3 or confirmation or verif\$4 or verification)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:01 |
| S22 | 43 | chernow.in. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:03 |
| S23 | 1975 | (telephone or telephony or telephony-based or telephonic) near3 (shopping or purchasing or ordering or buying) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:07 |
| S24 | 758 | (telephone or telephony or telephony-based or telephonic) adj2 (shopping or purchasing or ordering or buying) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:07 |
| S25 | 117 | (telephone or telephony or telephony-based or telephonic) adj2 (shopping or purchasing or ordering or buying) adj2 (server or computer or apparatus or system) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:08 |

EAST Search History

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|-----|-----|--|---|----|----|------------------|
| S26 | 2 | "20020112169".pn. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:17 |
| S27 | 3 | ("4654482").PN. OR ("6597769"). URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2008/01/28 19:23 |
| S28 | 142 | (telephone or telephone-based or telephony or telephony-based or telephonic) adj2 (trading or shopping or purchasing or ordering or buying or commerce or e-commerce) adj2 (server or computer or apparatus or system) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:26 |
| S29 | 9 | (telephone or telephone-based or telephony or telephony-based or telephonic) adj2 (commerce or mall) adj2 (server or computer or apparatus or system) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:36 |
| S30 | 1 | (telephone or telephone-based or telephony or telephony-based or telephonic) adj2 (catalog or catalogue) adj2 (server or computer or apparatus or system) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:38 |
| S31 | 23 | (telephone or telephone-based or telephony or telephony-based or telephonic) adj2 (catalog or catalogue) adj2 (shop\$4 or buy\$3 or purchas\$3 or order\$3 or commerce or server or computer or apparatus or system) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/28 19:39 |
| S32 | 475 | (telephone or telephony or telephony-based or telephonic) near3 (e-commerce or commerce) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 15:19 |
| S33 | 41 | 705/26-27.ccls. and ((telephone or telephony or telephony-based or telephonic) near3 (e-commerce or commerce)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 15:27 |
| S34 | 7 | 705/26-27.ccls. and ((telephone or telephony or telephony-based or telephonic) near3 (e-commerce or commerce)) and (ani or vru or ivr) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 15:37 |

EAST Search History

| | | | | | | |
|-----|-----|---|---|----|----|------------------|
| S35 | 131 | "705"/\$.ccls. and ((telephone or telephony or telephony-based or telephonic) near3 (e-commerce or commerce)) | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 15:53 |
| S36 | 40 | ("20020010634" "20020013744" "20020016726" "20020019761" "20020032612" "20020032668" "20020073039" "20020152133" "20020154017" "20030046220" "4799156" "4958280" "4992940" "5315508" "5375240" "5592378" "5666493" "5694551" "5710887" "5842178" "5895454" "5970475" "5971587" "5987429" "5999913" "6006199" "6016504" "6047264" "6058373" "6208980" "6220509" "6236972" "6263317" "6285916" "6343275" "6356196" "6460020" "6463420" "6594641" "7003474"). PN. | US-PGPUB; USPAT; USOCR | OR | ON | 2008/01/29 16:18 |
| S37 | 1 | "6594641".pn. | US-PGPUB; USPAT; USOCR | OR | ON | 2008/01/29 16:38 |
| S38 | 1 | "6594641".pn. and (name or password or passcode or pass-word or pass-code or pin or identi\$5 or identification) | US-PGPUB; USPAT; USOCR | OR | ON | 2008/01/29 16:39 |
| S39 | 8 | (request\$3 or ask\$3) with (called adj party) with (enter\$3 or confirm\$6 or submit\$4 or repeat\$3) with (password or passcode or pin or personal adj (identi\$5 or identification or identif\$4)) | US-PGPUB; USPAT; USOCR | OR | ON | 2008/01/29 16:47 |
| S40 | 9 | (request\$3 or ask\$3) with (called adj party) with (enter\$3 or confirm\$6 or submit\$4 or repeat\$3) with (password or passcode or pin or personal adj (identi\$5 or identification or identif\$4)) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 16:50 |
| S41 | 41 | (request\$3 or ask\$3) with (caller) with (confirm\$6) with (password or passcode or pin or personal adj (identi\$5 or identification or identif\$4)) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 16:56 |

EAST Search History

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|-----|-----|---|---|----|----|------------------|
| S42 | 0 | tellme.in. | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:00 |
| S43 | 40 | tellme.as. | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:00 |
| S44 | 300 | (csr or (customer or sales) adj2 (service or representative or agent) or salesman or salesperson) with locat\$3 with (supplier or vendor or merchant or seller or retail\$3) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:22 |
| S45 | 1 | ((csr or (customer or sales) adj2 (service or representative or agent) or salesman or salesperson) with locat\$3 with (supplier or vendor or merchant or seller or retail\$3)) same (caller) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:23 |
| S46 | 261 | ((csr or (customer or sales) adj2 (service or representative or agent) or salesman or salesperson) with locat\$3 with (supplier or vendor or merchant or seller or retail\$3)) same (caller or consumer or customer or shopper or buyer or purchaser) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:26 |
| S47 | 305 | ((csr or (customer or sales) adj2 (service or representative or agent) or salesman or salesperson) with locat\$3 with (manufacturer or supplier or vendor or merchant or seller or retail\$3)) same (caller or consumer or customer or shopper or buyer or purchaser) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:26 |
| S48 | 285 | ((csr or (customer or sales) adj2 (service or representative or agent) or salesman or salesperson) with locat\$3 with (manufacturer or supplier or vendor or merchant or seller or retail\$3)) and ((caller or consumer or customer or shopper or buyer or purchaser or user) with (pass-word or passcode or pass-code or password or pin or name or identi\$5)) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:29 |

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| S49 | 1 | "6049602".pn. and (((csr or (customer or sales) adj2 (service or representative or agent) or salesman or salesperson) with locat\$3 with (manufacturer or supplier or vendor or merchant or seller or retail\$3)) and ((caller or consumer or customer or shopper or buyer or purchaser or user) with (pass-word or passcode or pass-code or password or pin or name or identi\$5))) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:36 |
| S50 | 252 | (((csr or (customer or sales) adj2 (service or representative or agent) or salesman or salesperson) with locat\$3 with (manufacturer or supplier or vendor or merchant or seller or retail\$3)) and ((caller or consumer or customer or shopper or buyer or purchaser or user) with (pass-word or passcode or pass-code or password or pin or name or identi\$5))) and (call\$3 or return\$3 near3 call\$3 or back or callback or call-back or dial-back or dial\$3 near5 back) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:39 |
| S51 | 202 | telephone with access with (commerce or e-commerce) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:56 |
| S52 | 82 | telephone with (buy\$3 or shop\$4 or user or purchaser or consumer or customer) with access with (commerce or e-commerce) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 17:58 |
| S53 | 1 | telephony with converg\$4 with (commerce or e-commerce) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 18:04 |
| S54 | 8 | telephony with converg\$4 with (web) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2008/01/29 18:06 |